



Scotland Office

[REDACTED]
1 Melville Crescent
Edinburgh EH3 7HW

Telephone: 0131-244 [REDACTED]
Fax: 0131-244 [REDACTED]

Website: www.scotlandoffice.gsi.gov.uk

Our ref: FOI DB350

22nd November 2011

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your query sent to the Scotland Office which we received on 21st November 2011.

You asked for the following information under the Freedom of Information Act 2000:

"Under the Freedom of Information Act 2000, please provide me with copies of the following:

The aggregate amount spent by financial year for the past three years on recurring customer research with the aim of tracking opinion, reputation, and/or sentiment concerning the department. Recurring means monthly, quarterly, annually or any frequency within this range. This research should include externally or internally commissioned research. This should include but not be limited to research contracted to Ipsos Mori, Infocorp, Synovate and Mintel."

I am writing to confirm that the Scotland Office has now completed its search for information and can state that no expenditure has been incurred on recurring customer research in any of the last three years.

I hope you find this helpful.

If you are dissatisfied with the decision made in relation to your request you may ask for an internal review. A request for an internal review should be addressed to:

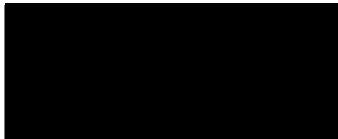
FOI Officer
1 Melville Crescent
EDINBURGH
EH3 7HW

If you are not content with the outcome of the internal review you have the right to apply directly to the Information Commissioner for a decision. The contact details are:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
CHESHIRE
SK9 5AF

If you have any queries about this letter please contact me.

Yours sincerely

A large black rectangular redaction box covering the signature area.A black rectangular redaction box covering contact information.